

As a patient of Neighborcare Health, you have the responsibility to:

- · Provide complete information about your health history and current health.
- · Participate in decisions about your health care treatments and procedures.
- · Follow the treatment plan developed with your provider or inform your provider if you cannot follow through.
- · Treat Neighborcare Health staff, patients and property respectfully.
- . Make and keep appointments and notify the clinic if you are going to be late or need to cancel an appointment.
- · Pay the bills and fees for the health care services provided to you.

Neighborcare Health does not discriminate against any person on the basis of race, ethnicity, national origin, religion, age, marital status, gender, sexual orientation, political affiliation, or presence of a sensory, mental or physical handicap.

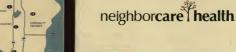
- Dental Clinic

- Based Health Center



- 11. Denny International School-Based
- 12. Madison School-Based Health Center
- 13. Roosevelt School-Based Health Center
- Health Center









Welcome to Georgetown Dental Clinic

Thank you for choosing Neighborcare Health Georgetown Dental Clinic.

Neighborcare Health is committed to creating a health care home, encouraging long-term relationships between patients and providers that include medical. dental and mental health care. This means offering medical care as well as dental care, mental health services, health education and other services to care for the whole person.

By choosing Georgetown Dental Clinic, you become an important part of our health care team. We encourage our patients to be actively involved in their own health and to ask questions and take an interest in getting well and staving well.

As a patient of Neighborcare Health, you have the right to:

- · Care and service
- With privacy and confidentiality
- That respects your beliefs and values
- In a safe, secure, comfortable and clean environment.
- Information About:
- Our services and providers,
- Your health and proposed treatments,
- How to provide positive and negative comments about your care.
- · Participate in decisions about your health care treatments and procedures.
- · Language assistance services.





Dental Services / 206-461-6943

Georgetown Family Dental Clinic provides ongoing and urgent dental care. For ongoing dental care we treat patients of all ages who are King County residents. For emergency dental care, we may also treat out of King County residents on a first come, first served basis. Some of the services we offer include:

- Dental exams, cleanings, x-rays, fillings and extractions
- Oral health education
- Limited oral surgery, as well as limited crown, denture and root canal services
- Urgent care services for all patients on a first come, first served basis.

Appointments

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Open Monday through Friday. Please call for exact hours. Same day appointments are available. We are closed most federal holidays.

To establish or continue ongoing care, call to make an appointment at 206-461-6943. We will schedule your appointment as quickly as possible. Sometimes you can get an appointment the same day, but we prefer you to call before you come to the clinic. If you are going to be late to your appointment, please call as soon as possible—we may have to reschedule you. If you are going to miss your appointment, please call. We will be happy to set up a new appointment.

We offer walk-in hours for urgent care needs, Monday through Friday from 7:15 a.m. to 4:30 p.m. on a first come, first served basis.

What To Bring

- · Bring your insurance card or medical coupon.
- If you have no insurance, you may be eligible for public insurance like Medicaid or discounted services.
 Be sure to bring proof of income (pay stubs for the most current month) and proof of residence.
- Children under 18 years old must have a parent or quardian present to register for care.

Emergencies and After-Hours Care

If you have a dental emergency, call our main number 206-461-6943. If you are our patient and our clinic is open, we will try to see you that day. If our clinic is closed, you will be referred to the Harborview Community Care Line. If needed, an on-call dentist will be called.

Interpreter Services

Patients speaking more than 24 different languages and dialects visit our clinics. Neighborcare Health staff speak almost 40 different languages. In addition, we employ Spanish, Vietnamese, Chinese, Cambodian, Laotian, Mien, Hmong, Tigrigna and Amharic interpreters for multiple locations.

Fees And Insurance

We believe that quality health care should be available to everyone, regardless of ability to pay. We accept medical coupons and most types of insurance. Medicaid and uninsured patients may be eligible for a discount when proof of family income and address are provided. We have eligibility specialists available at most of our clinics who can help eligible patients sign up for insurance.

The minimum fee for a dental appointment is \$35. We offer a \$5 discount if the fee is paid at the time of your appointment. Payment for services or proof of insurance is expected at time of service. This includes co-pays. We accept cash, checks, Visa, MasterCard, American Express and Discover.

Patients with questions or concerns about a current bill are welcome to contact our patient accounts department.

Dental billing questions: 206-548-3090





